

Breedlove Warranty

Congratulations and welcome to Breedlove! We wish you many rewarding years making music with your Breedlove instrument. With consistent, proper care, your Breedlove will serve you well and will be an inspiration in your musical pursuits. Breedlove players all over the world will attest to this.

New Breedlove instruments are warranted to be free of defects in materials and workmanship throughout the lifetime of the original owner. This Warranty does extend only to the original owner of the instrument and the instrument must have been purchased through an authorized Breedlove dealer. This is a limited lifetime warranty and, as such, it is subject to the limitations and exclusions set forth below. In addition to materials and workmanship, Breedlove offers a 2-year warranty on tuning machines and electronics packages. Cases and bags are subject to a 1-year warranty covering defects in structure and hardware. This warranty is only applicable within the USA. International claims are to be processed through your local authorized Breedlove Dealer or Distributor.

Claiming your warranty

Warranty claims are to be processed through either your local authorized Breedlove dealer or direct through Breedlove Guitar Company, Bend, Oregon, USA. All claims must be sent to the Breedlove Guitar Company with a Return Merchandise Authorization ("RMA"). This can be obtained by contacting a Breedlove Consumer Service Representative online at www.breedlovemusic.com/support/contact or by calling (877) 800-4848. All transportation and insurance associated with warranty claims are the responsibility of the purchaser. Breedlove Guitar Company is not responsible for shipping damages associated with poor packaging or mishandling. Warranty claims are to be inspected by a Breedlove Repair Technician prior to authorization of warranty repair or replacement of an instrument. Replacements are to be at the sole discretion of our Breedlove Consumer Service Representatives. In instances where the guitar was custom-made or is a discontinued model, the value of the replacement shall not exceed the last retail value of the original instrument. **THIS PART IS REALLY IMPORTANT: ALL WARRANTIES MUST BE REGISTERED WITHIN 30 DAYS OF PURCHASE. ALL CLAIMS MUST BE SUBMITTED WITH A COPY OF THE ORIGINAL SALES RECEIPT.**

Limitations and Exclusions:

Under the following circumstances this warranty will be void:

1. Damages due to misuse or neglect resulting in, but not limited to, warping /cracking of woods or cracks/discoloration in finish.
2. Damages resulting from exposure to extreme humidity, dryness or temperatures.
3. Wear and tear resulting from normal use such as fret wear, saddle wear and nut wear; strings and batteries.
4. Missing or altered serial number.
5. Damages as a result of customization/modification not done by Breedlove technicians.
6. Tonal characteristics.

TWO OLD HIPPIES LLC SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING IN - BUT NOT LIMITED TO - LOSS OF INCOME, SATISFACTION, PROPERTY OR TIME DUE TO THE FAILURE OF THIS PRODUCT AS A RESULT OF DEFECTS.

BREEDLOVE MAKES NO OTHER WARRANTIES OF ANY KIND FOR ITS PRODUCTS. ANY IMPLIED OR EXPRESSED WARRANTIES ARE HEREBY EXCLUDED FROM THIS WARRANTY. ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE OF WHICH EXCEEDS THE EXPRESSED LIMITATIONS OF THIS WARRANTY ARE HEREBY EXCLUDED. WITHIN THE LAWS OF SOME STATES AND COUNTRIES EXCLUSION AND/OR LIMITATIONS ARE NOT ALLOWED IN WHICH CASE THE ABOVE STATEMENT MAY NOT APPLY TO YOU.

This warranty applies to all Breedlove products manufactured after January 1st 2013 and purchased and serviced within the United States of America. All warranties outside of the USA are defined by the authorized dealer or distributor of that particular country or region and may vary in terms and/or length from the above.

EFFECTIVE DATE: January 1, 2013

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